

# **IMPORTANT:**

The product is powered by electricity. In order to avoid burns, fire and electric shock, please read the instructions carefully. Failure to read, thoroughly understand, and follow all instructions can result in serious personal injury, damage to equipment, or voiding of factory warranty. Should you ever have any questions or feel you require help please contact your place of purchase for assistance.

# Instructions of Safety and Warnings

- Make sure that the mounting surface is strong enough to handle mounted product and equipment.
- DO NOT EXCEED MAXIMUM LISTED WEIGHT CAPACITY.
- · Always be sure to have someone assist you or a mechanical device to lift and position heavy products safely.
- Tighten screws firmly, but do not over tighten. Over tightening can cause product damage that greatly reduces the holding power.
- Keep a clear area and distance from moving parts when using the product.
- Use only as intended. Never stand, hang or climb on the product.
- This product is intended for indoor use only.
- Any attempts to reconstruct the construction or alterations of the given power unit and control box aren't allowed.
- This product may contain small items that could be a choking hazard if swallowed. Keep children away
  unless the product is intended for their use and all instructions and manuals are fully reviewed and
  understood by them.
- · Check that the product is secure and safe to use at regular intervals (at least every three months).

# Other Cautions



Don't clean the product with water while the power is still connected.



Don't disassemble or replace components while the power is still connected.



Never operate the system with a damaged cord or plug



Never operate the system if it's in moist environment or its electrical components have contact with liquids.



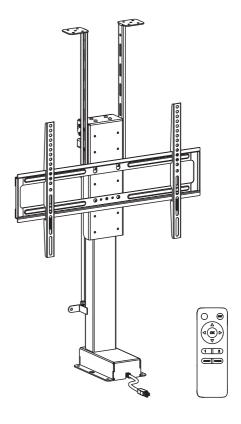
If the control box makes unusual noise or smells, switch off the mains voltage immediately.



**Disposal:** The product with this mark indicates that this product shouldn't be disposed with other household wastes throughout the EU. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. To return your used device, please use the local recycle service or contact your point of purchase to withdraw the product.

# Instruction Manual

# POP-UP & DROP-DOWN MOTORIZED TV LIFT

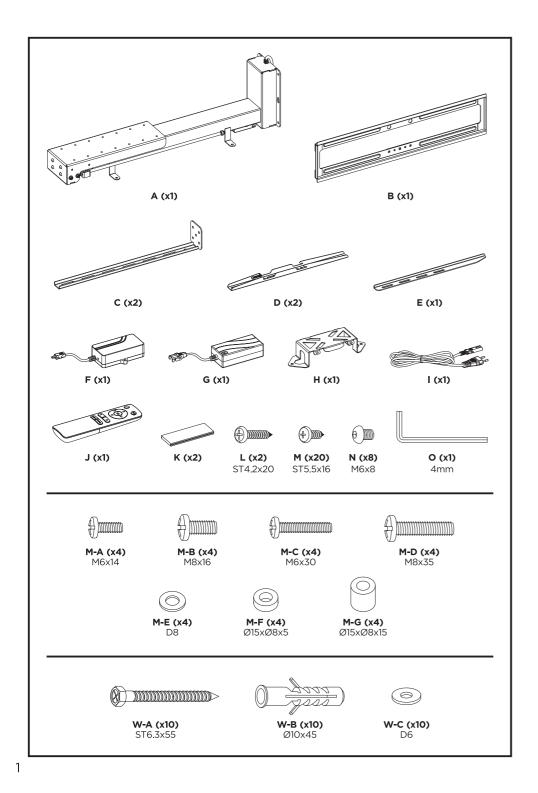


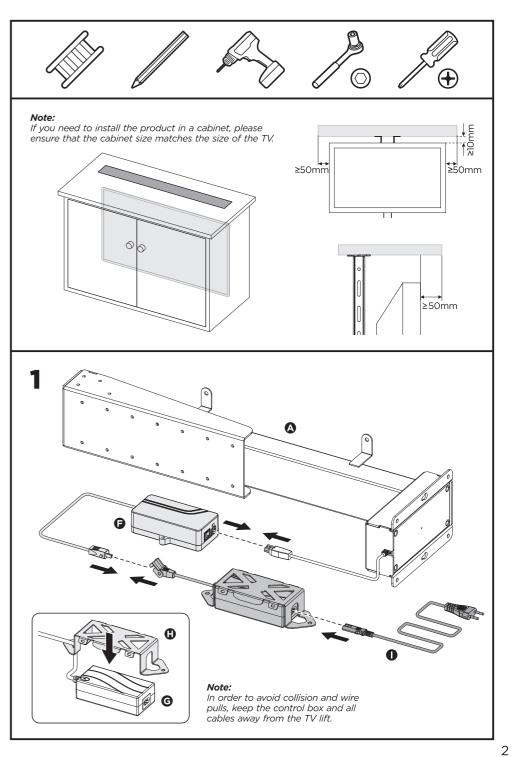
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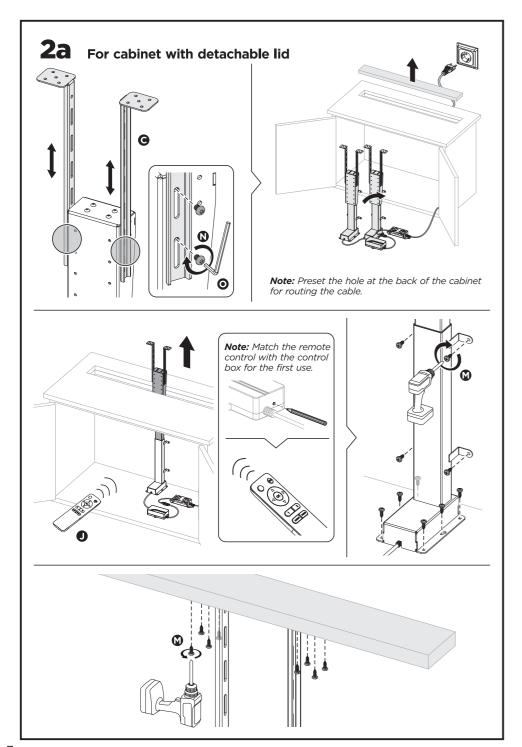
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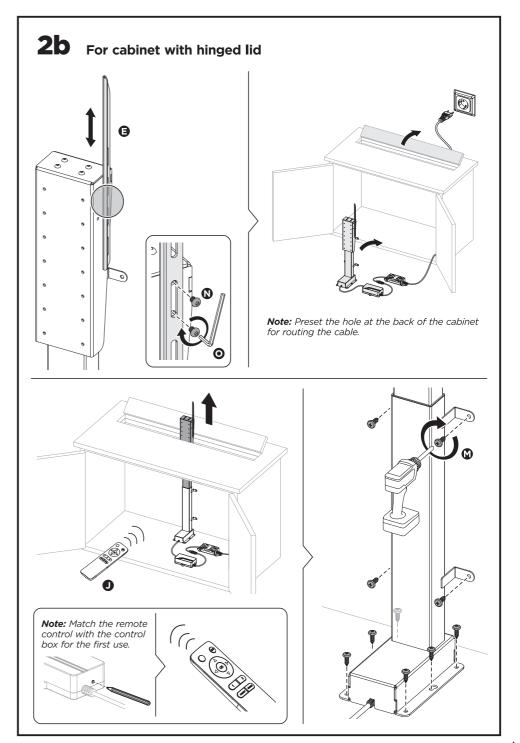


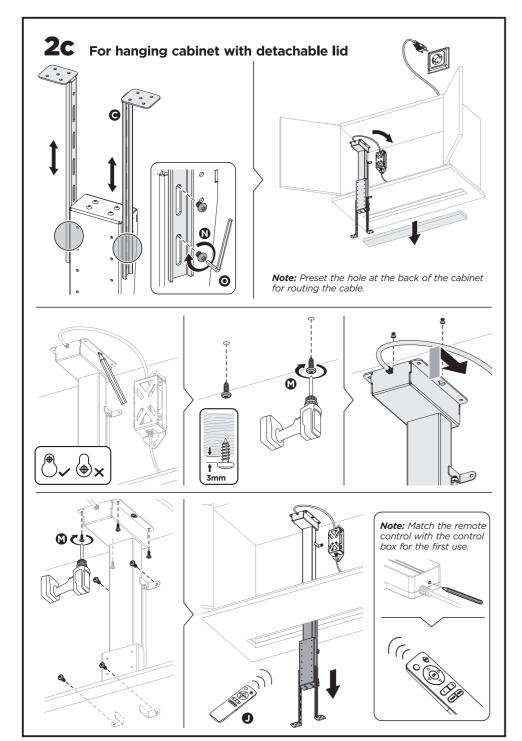


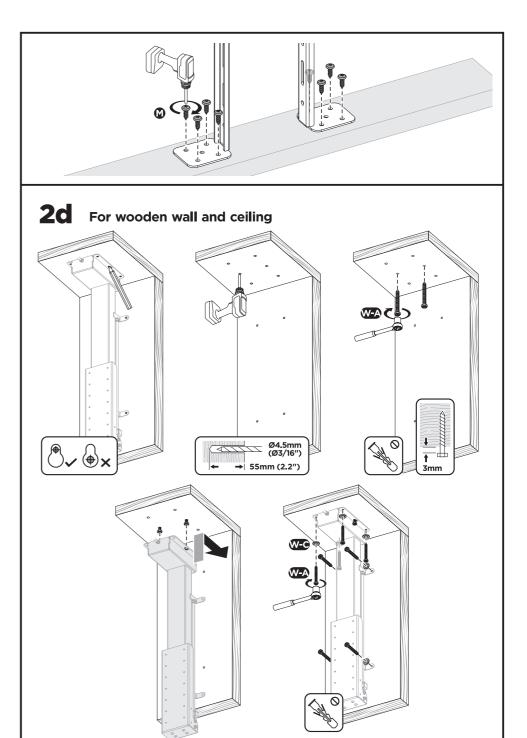


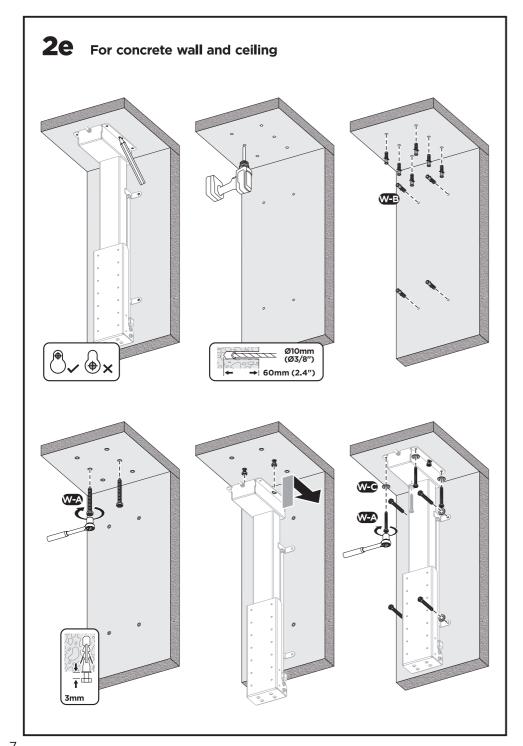


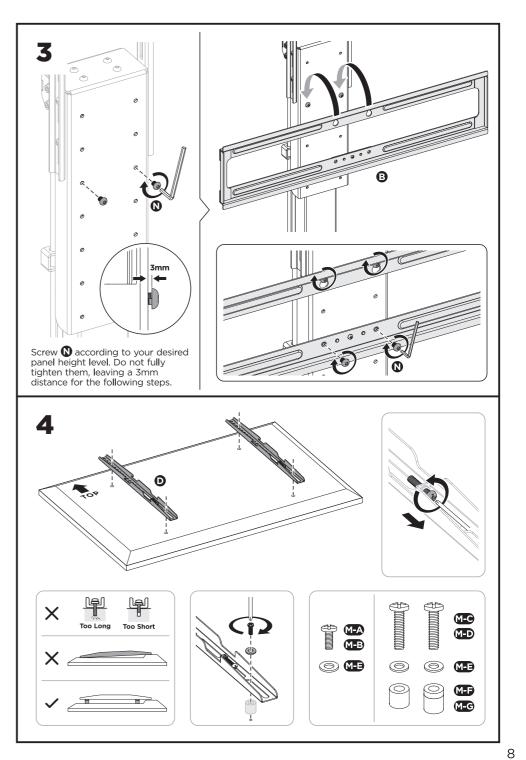




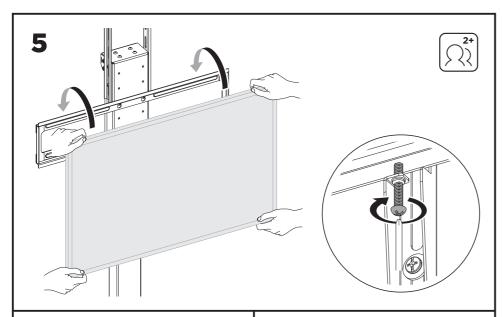




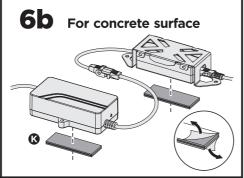




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The product is powered by electricity. In order to avoid burns, fire and electric shock and make sure the safe and correct use of the system and maintain the longevity of the overall construction and the built-in electronics, please read the instructions carefully.

## **⚠** Warnings

This appliance can be used by children aged from 8 years and above if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.

Persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge must not use the appliance, unless they're under supervision, understand the hazards involved or they have been thoroughly instructed in the use of the apparatus by a person who is responsible for the safety of these persons.

Don't leave the cords or plug unorganized in order to prevent tripping hazards.

Any attempts to reconstruct the construction aren't allowed.

#### ♠ Electrical Safety Instructions

The appliance is only to be used with the power supply unit provided with the appliance. Alterations of the given power unit aren't allowed.

Never operate the system with a damaged power supply cord or plug. If any parts is damaged, please contact your service agent of purchase for a replacement.

Never operate the system if it's in moist environment or its electrical components has contact with liquids.

·Don't clean the product while the power is still connected.

·Don't disassemble or replace components while the power is still connected.

Unplug the appliance when the system isn't in use, and place the power plug out of children reach.

#### **Remote Control Operation Instructions**

# A. Coding of Remote Control and Control Box



**STEP1:** When the mount is powered on, press the small button on the control box with a thin tool as shown. The unit will emit a beep, indicating that the control box is on standby for program coding.

STEP2: Press the " " button on the remote control, and you will hear repeated beeps for approximate 10 seconds indicating that the remote control is being programmed. The unit will emit a beep again indicating success.

Note: Clear up the historical data when replacing a new remote control to pair. Press the small button on the control box with hearing a beep, and hold for 5 seconds to confirm the data-cleaning process is completed until you hear a beep again.

# B. Ceiling & On-Floor System Switch

# For ceiling installation



Turn off the power and re-power the TV mount, then push the "  $\lhd$ " button on the remote for around 10s, if you hear 2 beeps, that means you have switched the system successfully.

#### For on-floor installation

Repeat the above steps, if you hear 1 beep, that means you have switched the system successfully.

# C. Button Functions

#### 1.Upward/Downward Movement

Press the " \( \triangle \)" button to lift the mount. Press the " \( \triangle \)" button to lower the mount. Press the " \( \triangle \)" button to stop the movement. (Tips: Clear up all obstacles within the range of motion.)

#### 2.Memory Setting

Note: The remote control is powered by two AAA batteries (not included).

Long press the " mem " or " mems" button for 3 seconds until you hear a beep, indicating that the current position has been saved to memory. The " mems" " buttons can each store a different position.

#### 3.Recall Memory

Press the "1" or "2" button and the mount will automatically get to the position saved in the corresponding button "mem" or "mem".

#### 4.Lowest Height Limit Setting

Short press the "[\_\_\_\_\_\_]" button five times, after each press you will hear a beep and at the fifth press two beeps. This indicates the current height is now saved as the lowest height setting. The lowest height limit will be erased should the remote control be reset.

#### 5.Default Setting

Short press the "®" button and the mount will automatically retract to the lowest position. To stop it, press the "®" button again.

#### 6.Reset Mode

Long press the "(a)" button for 3 seconds until you hear a beep, and the mount starts to move downwards. Then the mount will move upwards a little bit when reaching the lowest position and automatically come to a stop. The system resets successfully when the unit emits two beeps.

Note: If the product has not been used for a long time or is re-powered, please reset the system before use.

#### 7.Connect the Mount to a New Device

Short press the " button five times, after each press you will hear a beep and at the fifth press two beeps, which indicates the mount is disconnecting from the current paired device. The disconnection is successful when the unit emits one beep. Then follow the Guidebook of Tuya App Installation and Operation to connect the mount to a new device.

**Note:** If the device is failed to search the mount when connecting, follow the above steps or restart the device to re-search the mount.

### **Troubleshooting Guide**



This Troubleshooting Guide will assist you in identifying and solving common problems and answering questions you may have about the product. Contact your place of purchase should the answer to your question or problem not be found in this Troubleshooting Guide and/or for any after service parts and sales support.

# 1. Possible reasons motorized mount does not respond to remote control.

# A.TV Mount

The system may be error. Check if the unit beeps three times after pressing the button. If so, please reset the system.

The system may be overheating. Check if the unit beeps four times after pressing the button. If so, allow the unit to cool down and return to room temperature. (about 30 minutes)

The AC/DC end of the power cord may be unplugged/disconnect from the outlet/mount. Check the connection to ensure the unit has power.

Incorrect operation. Check if the unit beeps once after pressing the button. If so, please follow the instructions found in the manual to properly operate the mount.

## **B.Remote Control**

The remote control operating distance may be too far and not in range of the mount. Acceptable range should be less than 30 feet (10m).

·The batteries in the remote control may be low or dead. Replace the batteries.

•The remote control may be broken. Check to see if the indicator LED found on the remote lights when a button is pressed. If not, contact your place of purchase for a replacement.

# 2.The TV mount stops moving during operation and emits a long beep.

Check to see if a foreign object is impeding the mount from moving. If so, remove the object and discard.

The weight of TV may exceed the maximum weight limitation of the mounting system.

The motor wire may be broken. Reset the system. If the problem still exists, contact your place of purchase for replacement.

### 3. The TV mount is making an abnormal noise or sound.

Check all power connections and reset the system. If the unit continues to make an abnormal noise, please contact your place of purchase for a replacement.

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